

# **Terms and Conditions**

## **Regulations of the order in and the use of the Nature House**

To make your stay in the Nature House comfortable, please, read the regulations of the order in and the use of the Nature Houses.

Making a guaranteed booking means that the visitor agrees to observe all the regulations regarding the order and the use, and promises to follow them.

The reserved visit of the Nature House for a one-night stay is valid from 15:00 till 12:00 (midday) of the following day. After 12:00 the given access code is not valid and the door is locked automatically unless the booking is made for several days.

The cost for a one-night stay is EUR 50.00 (fifty euros).

The person who has made the booking for the Nature House is responsible for the preserving and protection of the property and the environment, and promises to pay the compensation for the damage if any is made.

We inform that the manager of the Nature House – Alūksne region municipality (11 Dārza Street, Alūksne, Alūksne Region) – carries out video surveillance of the outdoor area to ensure the protection of the property.

It is forbidden to use the premises and the territory for business.

### **TERRITORY**

Please consider that you are staying in the protected landscape area “Veclaicene” – we kindly ask you to respect nature and environment.

The Nature Houses have all the necessary equipment to keep them clean – you are welcome to use it!

The Nature Houses are not equipped with electric power or lighting.

The Nature House provides sleeping-places with 10 mattresses.

While staying in the territory of the Nature Houses, the visitors must respect the culture of interrelation.

It is prohibited to bring in and store combustible substances and objects, and to use fire-hazardous devices and open-flame devices in the Nature Houses.

For cooking, please use the grill set up at the place for a fire.

The visitors of the Nature House have an obligation to spare and retain the items available in the Nature House, and it is strictly prohibited to carry them outdoors for an outdoor use.

The person making the booking is responsible for the material loss in full. The amount of the loss shall be determined by the manager of the Nature House.

The manager of the Nature House is not responsible for the visitors' belongings left in the area. If the belongings have been left in the Nature House, please contact the manager of the Nature Houses immediately.

## **WASTE**

The rules of cleanliness and order must be observed in the Nature House area. Please do not litter, and clean up the premises and the area before leaving, leave the waste into the specially designed garbage containers near the Nature House.

It is forbidden to leave the waste in the forest or in the surroundings. Leave the waste only in the specially designed place in the territory of the Nature House.

## **STOVE HEATING**

Only the wood placed in the box next to it may be burnt in the stove of the Nature House.

## **A FIRE**

A fire can be made in the specially designated and designed place.

A fire can be made from the wood prepared and piled next to the Nature House. It is forbidden to gather a fire wood –branches and trees – in the forest.

## **SMOKING**

Smoking inside the Nature House is prohibited. It is allowed in a safe distance, not less than 10 meters, away from the building. Carefully stubbed out cigarette butts may be thrown only in the garbage cans.

## **VEHICLES**

The visitors of the Nature House near Lake Raipals must take into account that the vehicle must be parked in the parking lot at the Mišu Honey Museum, and the transport up to this particular Nature House is not allowed.

It is prohibited to clean/wash any types of vehicles in the area of the Nature Houses.

## **PETS**

It is allowed to bring non-aggressive dogs and cats in the territory of the Nature Houses. The animals must always be kept on the leash, the owners have to clean behind their pets and keep an eye on them constantly.

## **ANGLING**

Angling is permitted in accordance with the regulations of the Cabinet of Ministers of the Republic of Latvia for angling, crayfish catching and underwater hunting. Rights for angling, crayfish catching and underwater hunting for his or her consumption are entitled to a person who has a valid angling, crayfish catching and underwater hunting card or an electronically (on the website <https://www.makskeresanaskarte.lv/>) obtained angling, crayfish catching and underwater hunting card which contains the person's name, surname and personal identification number, or the person can give the number of such a card.

## **DAMAGES**

If, upon the arrival at the Nature House, you find some kind of damage of the house or the adjacent area, please inform the manager immediately.

We also ask you to report immediately any damage that have occurred during your visit. If the damage has occurred due to the fault of the visitors, an appropriate fee, depending on the amount of the damage, shall be collected from the visitor.

The manager records the state of the Nature House before and after each booking.

Nature House manager's working hours: daily from 8:00 till 22:00

Contacts: telephone +371 29296302, email: [janis.dambis@aluksne.lv](mailto:janis.dambis@aluksne.lv)

## **HOW TO ACT IN EMERGENCY SITUATIONS?**

In case of injury or sudden illness, call the rescue services on the common emergency telephone number 112.

When the operator answers your call:

- Give a short explanation of what has happened.
- Give a precise address or describe the place of accident.
- Answer the operator's questions.
- When the operator asks, say your name and telephone number.
- Do not hang up until the operator says so.
- Be reachable on the phone in case there is a necessity to call you again.
- Precise answers provide faster aid.

Coordinates of Nature Houses:

Nature House at Lake Vaidavas, GPS 57.5552, 27.1105

Nature House at Lake Raipals, GPS 57.5847, 26.9945

Nature House at Lake Palpieris, GPS 57.5791, 26.8613

Nature House at Lake Ilgājs, GPS 57.5903, 26.8627

Nature House at Lake Enīķis, GPS 57.5746, 26.8317

**QUESTIONS, COMPLAINTS, SUGGESTIONS, INFORMATION:** if you have any questions, complaints and suggestions, you are welcome to address the Nature House administration by email: [veclaicene@aluksne.lv](mailto:veclaicene@aluksne.lv). We will be glad to help you as much as we can.

**THE PENALTY** for infringement of these regulations is EUR 50.00 (fifty euros).

When making the booking, the visitor agrees that the booking data is used to ensure compliance with the regulations of the order in and the use of the Nature Houses.

**ALLOWED AND EVEN NEEDED: MOVE A LOT, GET A GOOD REST AND LET YOURSELF SLEEP LONG AND PROPERLY!!!**

When booking the Nature House and while staying in its territory, the visitors agree with the regulations of the order and the use, and promise to observe them.